

Pneumatic Comfort System and customized products Etihad Airways



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In just over ten years, Etihad Airways, the national airline of the United Arab Emirates, has established itself as one of the world's leading airlines. The carrier seeks to reflect the best of Arabian hospitality - cultured, considerate, warm and generous - as well as to enhance the prestige of Abu Dhabi as a center of hospitality between East and West. Its goal is to challenge the established conventions of airline hospitality, and to deliver remarkable travel experiences with innovation and style.

Scope of project

Etihad Airways is defining new benchmarks in commercial air travel with a focus on an unmatched guest experience. To achieve this objective, the airline has explored totally new avenues, carefully addressing even the seemingly slightest details. A superior guest experience is the key, and this is precisely why Etihad Airways commissioned Lantal in 2012.

Lantal products and services

The project comprised the following Lantal products and services:

Textiles:

- Consulting and design services
- Hand-tufted carpet that are made to the exact contours and dimensions of the space of the Residence by Etihad™
- Specially developed laser-cut curtain for The Residence by Etihad™



Laser-cut curtain

Hand-tufted carpet

Pneumatic Comfort System:

- On the A380: In The Residence by Etihad™, in the First Apartments, in the Business Studios
- On the B787: In the First Suites, in the Business Studios
- Customized part: The pneumatic seat pan extension gap filler. A cushion which inflates to fill the space created when the First Class seat is extended

Customer experience and benefit

Etihad Airways was particularly impressed by the individually adjustable firmness of Lantal's Pneumatic Comfort System in the sitting, relaxing, and lie-flat positions. It was the perfect match for Etihad's ambitious landmark interior initiative.

Further Lantal can rely on decades of experience and a culture of innovation. For customers, this translates into plenty of latitude in idea development. They can rely on Lantal as a solution-finder and consultant. This expertise was of great importance in this milestone venture, given the airline's sophisticated expectations and its determination to establish new standards in top-tier luxury interiors.

For further information please contact:

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